

APPROVED CHANGE WINDOWS

Release Date April 2023

Prepared By Service Management Office

Version 1.1



Approved Change Windows

AEMO currently manages system outages on Market systems in line with the approved change windows shown below. Where participants are impacted by the proposed changes, formal change communications will be issued via the AEMO Information & Support Hub.

System	Maintenance Window (AEST)	Outage Windows (AEST)
Declared Wholesale Gas Markets (DWGM)	Tuesday 18:30 to 20:30	Tuesday 18:30 to 20:30
Short Term Trading Market (STTM)	Thursday 18:30 to 21:00	Thursday 18:30 to 21:00
Gas Full Retail Contestability Gas Retail (VIC/QLD)	Sunday 10:00 to 14:00	Sunday 10:00 to 14:00
NSW Gas Retail Market Business System Gas Retail (NSW)	Monday to Friday 17:30 to 08:00	Saturday 23:00 to Sunday 03:00
SA Gas Retail Market System Gas Retail (SA)	Monday to Friday 17:30 to 08:00	Saturday 23:00 to Sunday 03:00
Consumer Data Right (CDR)	Wednesday 17:30 to 19:30	Sunday 10:00 to 14:00
Market Settlements & Transfer System Electricity Retail (MSATS/B2B)	Wednesday 17:30 to 19:30	Sunday 10:00 to 14:00
Electricity Market Management System (EMMS) Electricity Wholesale	Tuesday /Thursday 13:00 to 15:00 <i>Note - No approved window exists, but work is usually conducted during the aforementioned window(s).</i>	Tuesday /Thursday 13:00 to 15:00 <i>Note - No approved window exists, but work is usually conducted during the aforementioned window(s).</i>
Gas FRC Hub	Sunday 10:00 to 14:00	Sunday 10:00 to 14:00
Queensland Gas Supply Hub (GSH)	Tuesday 19:00 to 23:00 Thursday 19:00 to 23:00	Tuesday 19:00 to 23:00 Thursday 19:00 to 23:00
Gas Bulletin Board (GBB)	Monday 20:00 to 02:00	Monday 20:00 to 02:00
Gas SCADA	Tuesday, Wednesday, Thursday 10:00 to 15:00	Tuesday, Wednesday, Thursday 10:00 to 15:00
Energy Management System (EMS)	Tuesday, Wednesday, Thursday 10:00 to 15:00	Tuesday, Wednesday, Thursday 10:00 to 15:00
Network Outage Scheduler (NOS)	Wednesday 10:00 to 12:00	Wednesday 10:00 to 12:00
Operations and Planning Data Management (OPDMS)	Wednesday 10:00 to 12:00	Wednesday 10:00 to 12:00
AEMO External Website (www.aemo.com.au)	Sunday 10:00 to 14:00	Sunday 10:00 to 14:00



Lead Time for Notifications

Maintenance Window	Outage Window
Minimum of two (2) business days notice is required for changes scheduled to occur within the approved maintenance window	Minimum of one (1) weeks notice is required for changes scheduled to occur within the approved outage window

Contact Details

For any corrections, omissions or further information, please itchangemanagement@aemo.com.au